

# SUMMER EATS IN THE SECRET GARDEN

# HOUSE RULES



When joining or leaving us, please use the hand sanitiser provided.

Please respect social distancing and keep 2 metres between yourself and other households at all times when you're with us.

In accordance with government guidance, slots are for a maximum of 6 guests. If you're bringing along little ones, please include them in the booking (e.g. 2 adults with a baby would count as a party of 3).

Food and drink orders will be taken at your table so please be patient while you wait for a member of the team to serve you.

We're unable to accept cash so payment is by card only when your order is brought to your table.

Toilets are located outside the garden. These facilities are open to all park visitors so please be considerate and use them with respect. Our toilets are cleaned regularly by our team to ensure safety.

Bins are located around the gardens - please use them for any litter.

We're sorry but dogs aren't permitted in The Secret Garden at the Mansion House.

Family groups are politely asked to supervise their little ones at all times.

A non-refundable deposit of £10, payable in advance, is needed to secure bookings. This payment will then be deducted from the final bill.

Please arrive promptly so that you can be seated on time. Even if the non-refundable deposit has been paid, we can only hold reservations for a maximum of 15 minutes.

All guests are politely asked to vacate tables once their 2 hour slot is up in order to allow enough time for us to clean and reset tables before the next guests arrive.

Refusal of service - we reserve the right to refuse service to any parties who don't comply with our social distancing policy.

Thank you for your support. We hope that all our guests have a safe and enjoyable experience in The Secret Garden!