



The Secret Garden: House Rules

It's important to us that you enjoy your visit to the Secret Garden and feel as socially safe as possible when you're with us.

These guidelines are here to help make that happen, please read them ahead of your booking and get in touch if you have any questions. You can email us at operations@thereader.org.uk or call us on 0151 729 2200.

The rule of six

The maximum booking size per table is six people, for a two-hour slot. You can, however, book two tables to help accommodate two households. A £10 deposit will be taken per table and will come off your final bill. If you arrive in a group larger than six, we won't be able to seat you together, sorry. And please arrive on time – we can only hold your table for 15 minutes, even if you've paid a deposit.

Keep it clean

We'll have hand sanitiser at the entrance, please use it whenever you come in and out of the eating area.

Socially spaced

Please keep two metres away from other households (unless they're the household you're eating with!) and keep a close eye on children at all times.

Sit back and relax

We'll take all food and drink orders at your table, as well as payment (you can pay with either cash and card) so stay seated and let us take care of it!

Toilets

We'll let you know where the loos are when you arrive. They're fully accessible and we've got baby changing facilities too.

Man's best friend

Four-legged friends are welcome, all we ask is that they stay with you at your table at all times as a courtesy to all our guests.

Refusal of service

We don't want to have to turn anyone away, but to make sure everyone's safe, we reserve the right to refuse service to any parties that do not comply with these House Rules.

Be kind

Finally, we know it's a lot, but we need to have these rules in place so we're able to keep running events like this. Please bear that in mind when you're talking to our staff – we're working hard to keep you safe and would appreciate the same in return. If you need any help at all during your visit, just give us a nod, or a wave if you like, and we'll be over as soon as possible.